

Quality Improvement (QI) Team Assessment Scale



Assessment	Definition
0.5 Intent to Participate	<ul style="list-style-type: none"> Provider has enrolled, no team formed
1.0 Forming a Team	<ul style="list-style-type: none"> Improvement Facilitator has been identified Improvement Team has been formed
1.5 Planning has Begun	<ul style="list-style-type: none"> Team is meeting, has created a draft aim statement Team has selected screening maneuvers Team has started to collect baseline measures
2.0 Analysis, but No Changes	<ul style="list-style-type: none"> Team is actively engaged in analyzing their system using QI Tools (Cause Effect Diagram, Guided Interviewing, Process Map, etc.) though no changes tested Collection of outcome measure data is underway to track screening offers
2.5 Changes Tested	<ul style="list-style-type: none"> At least three change ideas (to focus on) are identified Initial test PDSA cycles have been completed on 2-3 change ideas Implementation PDSA has begun for at least one change idea Data on key measures are collected and reported on run charts (at least 6 data points outcome and process measures)
3.0 Modest Improvement	<ul style="list-style-type: none"> Team is able to use the Model for Improvement's three questions to explain their progress by clearly stating their Aim, Measures, and Initial Changes There is evidence of moderate improvement (~20%) in one or more required process measures for the panel population of focus
3.5 Improvement in Outcomes	<ul style="list-style-type: none"> A process measure has improved (close to goal) and at least one other process measure meets the criteria for moderate improvement Changes have been implemented in at least three change ideas At least one outcome measure (ie either opportunistic or outreach offers of screening) shows moderate improvement (~20%)
4.0 Significant Improvement	<ul style="list-style-type: none"> All required process measures are at least 50% of the way to goal Evidence of significant improvement (~50%) in outcome measures There are plans for spread to other populations or topics
4.5 Sustainable Improvement	<ul style="list-style-type: none"> Sustained improvement (4 data points) in required outcomes measures All required process measures are at least 75% of the way to goal. Continuous Quality Improvement (CQI) is now embedded as an expectation of team members Spread may be implemented at this point
5.0 Outstanding Sustainable Results	<ul style="list-style-type: none"> The Aim has been accomplished. Outcome measures are at national or benchmark goal levels All components of the topic processes are integrated into the clinic's system of care. Spread to another area or another topic within same group, is well underway

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