Transitions in Care are Everyone’s Business: PCN Leads Forum

February 8, 2020

Dr. Linda Slocombe – Senior Medical Director
Rob Skrypnek – Senior Program Officer
# Faculty/Presenter Disclosure

<table>
<thead>
<tr>
<th>Faculty</th>
<th>Relationships with financial sponsors</th>
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<tr>
<td>Rob Skrypnek</td>
<td>Alberta Health Services employee</td>
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<td>Dr. Jordan LaRue</td>
<td>Receives honoraria from the AMA as a PCN Physician Lead ExecGrants/Research</td>
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<td>Dr. Heather LaBorde</td>
<td>Receives compensation from the AMA as a Zonal Physician Champion</td>
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<td>Receives compensation for role with Calgary Foothills PCN and FPCP board</td>
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<td>Dr. Linda Slocombe</td>
<td>Alberta Health Services contractor</td>
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<td>Karen Moffat</td>
<td>None</td>
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Hello I am...

Rob Skrypnek – session host
Senior Program Officer - PHC
Senior Program Director – PHCIN
Rob.skrypnek@ahs.ca
What we’ll explore today…

Panel Discussion on Home to Hospital to Home transitions

Over to you: how do we ensure success in implementation
Instructions for Feedback

• As you’re listening to our panel, note what barriers you think may exist in implementation on the feedback sheet on your chair.

• List any ideas you have as solutions to the barriers on the reverse side of the paper.

• With permission, we’d like to collect these from you at the end of the session. If you’d rather not, simply take the sheet with you!
Introducing our panel members

- **Karen Moffat**
  - Patient Family Advisor for Primary Health Care, Alberta Health Services

- **Dr. Linda Slocombe**
  - Senior Medical Lead – Primary Health Care Integration Network
  - Senior Medical Director Primary Health Care Portfolio

- **Dr. Jordan LaRue**
  - PCN Physician Lead Executive Central Zone

- **Dr. Heather LaBorde**
  - Physician from the Bowmont Medical Clinic
  - Member and board chair of the CFPCN and
  - Recently appointed AMA provincial champion
2018
- Quality, Safety and Patient Outcomes Executive Committee mandate issued
- Provincial Primary Care Network Committee mandate issued
- Rapid literature review for transitions in care completed
- Collaborative design day held

Jan – Apr 2019
- Guideline design team created
- In-person and online design sessions held

May – Aug 2019
- Hospital Transitions Task Group formed
- Online targeted consultations went live
- Extended primary care provider consultations held
- Implementation core team created
- Patient transition resources core team created

Sep – Dec 2019
- Engagement website launched
- Patient consultations for guidelines leading operational practices held
- Held discovery day for patient transition resources
- Ran modified Delphi consensus process

2017
- New PCN governance structure approved
- Primary Health Care Integration Network launches

2020
- Leadership table check-ins with proposed final transitions guideline and measures
- Publish transitions guideline and measures
- Finalize implementation strategy
Deliverables

Guideline (6 Sections)

- Confirmation of the Primary Care Provider
- Transition Planning
- Transition Care Plan

Measures

- 17 recommended and 5 future measures selected to date
  - Strategic and system measures aligned with the guideline
  - Linked to Alberta Health Performance Measures Framework

5 Year Implementation Strategy*
Implementation Context

• The first 5-year provincial implementation strategy is being developed

• Enabling → supports but does not prescribe implementation at the zone/local level

• Accelerates current transitions improvement activities (and those being planned)
  • e.g. zone transitions projects
Provincial Implementation Strategy

**Engaged Leadership**
- Leadership coalition
- Agreement on roles and responsibilities
- Service plans and accountability documents

**Implementation Resources & Support**
- Community of practice
- Repository of projects
- Build integrated care partnerships

**Social Movement**
- Greg’s Wings
- Patient advisor campaigns
- Public engagement website

**Measurement & Evaluation**
- Common set of measures
- Monitor implementation
- Strengthen evidence-base through research

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Guideline and Implementation recap

- Confirmation of the Primary Care Provider
- Admit Notification
- Transition Planning
- Referral & Access to Community Supports
- Transition Care Plan
- Follow-Up to Primary Care

- Engaged Leadership
- Resources and Support
- Social Movement
- Measurement and Evaluation
Over to you: Solving our implementation barriers
Instructions for the facilitated session

• You will be divided into three groups
• Using your feedback sheet we will capture your ideas of barriers
• We will prioritize 1-2 barriers to take a deeper dive into
• We will think of solutions – both at a provincial level and as individuals – to manage the barrier
Facilitated Discussion with Panel

Round 1

• What is the biggest barrier you are concerned about in implementing the guideline?
Facilitated Discussion with Panel

Prioritizing the Barriers

• What do you believe are the top one to two barriers?
Facilitated Discussion with Panel

Round 2

• Tangible Solutions for the Province and Individuals
Closing Remarks
Mainpro+ Credits – Session Survey Completion

This Group Learning program has been certified by the College of Family Physicians of Canada and the Alberta Chapter for up to 8.5 Mainpro+ credits.

For this program we ask that you complete a very brief survey for this session provided within the event app.

Here’s how (it’s super simple):

1. Open the “AttendeeHub” app on your phone/device
2. Log in to the PCN Strategic Forum event
3. Tap the Schedule icon at the bottom of the page
4. Select My Schedule or All Sessions from the top of the page
5. Scroll through to find this specific session
6. Tap, then scroll and tap the Session Survey icon
7. Complete the survey in less than a minute