



PCN STRATEGIC LEADERSHIP FORUM



SPRING 2018

The Westin Edmonton
February 23 - 24

PCN STRATEGIC LEADERSHIP FORUM

GENERAL INFORMATION

VISION

By sharing collective experience, the Primary Care Network (PCN) Strategic Leadership Forum is equipping primary care teams for continued development of the Patient's Medical Home for Albertans.

MISSION

To be the preeminent setting for PCN leaders to converge, share knowledge and discuss emerging issues concerning PCNs, their partners, PCN physicians and allied health professionals. The learning and tools gained empowers participants to implement and manage changes at the provincial, zonal and local levels.

EVALUATION

In lieu of paper evaluations, an online evaluation will be sent to your email upon completion of the event. Use the note pages at the back of the agenda package to note your feedback!

CONTINUING MEDICAL EDUCATION CREDITS

The College of Family Physicians of Canada (CFPC) has a series of self-directed learning activities called Linking Learning where family physicians can reflect on a practice question and complete an exercise (an on-line form) using the Mainpro+ portal. Use any of the sessions to inspire a practice question. It can take as little as 10 minutes to complete an exercise and earns up to 5 Mainpro+ credits per form!

Visit cfpc.ca for more information. Please note that as these are not certified credits, a certificate of attendance is not required.

PRESENTATIONS

Presentations will be posted on the pcnpmo.ca website next week. An email will be sent to all attendees once they are available for viewing.



WIFI

You can connect to the wireless network by joining the Westin network and using the password 'continuity'.



FRIDAY

• FEB. 23, 2018

7:00 - 8:00 AM

BREAKFAST & REGISTRATION

8:00 - 8:15 AM

OPENING REMARKS

8:15 - 9:00 AM

MINISTER'S ADDRESS

The Honourable Sarah Hoffman, Deputy Premier and Minister of Health, Government of Alberta

9:00 - 10:00 AM

**CLARITY FROM CHAOS:
MULTIPLE INITIATIVES, ONE GOAL**

Dr. Brad Bahler, Medical Director, PCN Evolution

We know that panel and continuity are keys to implementing the Patient's Medical Home. But achieving continuity and the goals of the Patient's Medical Home model requires multiple change strategies. Whether it's ensuring safe hospital to home transitions, dealing with information flow, pursuing changes in payment models, or changing how we organize teams around us, all these strategies are working towards the same end goal. This is a discussion on how all the pieces fit together.

**ALL SESSIONS WILL BE LOCATED IN THE MANITOBA/SASKATCHEWAN
BALLROOM UNLESS OTHERWISE NOTED.**

FRIDAY

● FEB. 23, 2018

10:00 - 10:15 AM

COFFEE BREAK

10:15 - 11:15 AM

TRANSITIONS OF CARE:
SUPPORTING YOU, YOUR PATIENTS
AND YOUR PRIORITIES

Dr. Brad Bahler, Senior Medical Director,
Primary Health Care Integration Network

Lorraine Bucholtz, Executive Director,
Calgary Foothills PCN

Julie Schellenberg, Executive Director,
Primary Health Care Integration & Innovation,
Alberta Health Services

Continuity is best demonstrated when a patient who moves within various health care settings returns back to their Patient's Medical Home in a coordinated and safe way. In this session, the Primary Health Care Integration Network will showcase an example of Hospital to Home Transitions. Get ready - there is a lot to be excited about when it comes to integration and the various opportunities coming your way!

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BALLROOM UNLESS OTHERWISE NOTED.

CONCURRENTS



11:15 AM - 12:15 PM

MAN/SASK ROOM

LEADING INTEGRATION: THE NEW FRONTIER

Dr. Justin Balko, PCN Physician Lead Executive, Edmonton Zone

Julie Schellenberg, Executive Director, Primary Health Care Integration & Innovation

Have you ever wondered what it will really take to lead integration across the system? Would you like to find other innovative leaders who can join you on your journey? Come to this interactive, practical and fun session to learn about approaches you can use to be successful in this landscape. Leave with an expanded perspective of what leading in our rapidly integrating system can be.

BRITISH COLUMBIA ROOM

NOTES FROM THE FIELD: EXPERIENCE WITH THE BLENDED CAPITATION MODEL

Dr. Darryl LaBuick, President, Section of General Practice

Dr. Jordan LaRue, Physician, Sylvan Family Health Centre

The Blended Capitation Model was designed to support continuity and access to care via a team-based approach for better outcomes and enhanced patient and provider satisfaction. Engage with our guests to understand more about the BCM by hearing from a member of the Sylvan Family Health Centre who is now into their ninth month of BCM participation. Join this session if you are interested in understanding how the BCM may align with your philosophy of practice, your practice goals and as an enabler for Patient's Medical Home. Attendees will have the opportunity to consider and discuss the model and to learn more about how to get involved.

ALBERTA ROOM

RELATIONAL CONTINUITY GUIDELINES FEEDBACK

Dr. Rick Neuls, Co-chair, Continuity Clinical Practice Guidelines Committee

As evidence mounts regarding the positive effects of continuity on clinical outcomes and system utilization, development of a Clinical Practice Guideline on Relational Continuity has begun. As with all Toward Optimized Practice guidelines this is being developed and written by physicians for physicians. In this session, attendees will have the chance to discuss and synthesize the rationale and evidence for the development of a Continuity CPG and provide input on how the CPG may be best presented to allow for practical application by physicians and teams.

TWO MORE SESSIONS TO CHOOSE FROM!

FRIDAY

CONCURRENTS

11:15 AM - 12:15 PM

YUKON ROOM

CATCH THE CPAR WAVE: A FLUID RECORD OF EACH PATIENT'S PRIMARY PROVIDER

Barbra McCaffrey, EMR Lead, Alberta Medical Association
Chris Diamant, EMR Advisor, Alberta Medical Association

CPAR will be an authoritative and trusted source of patient provider attachment. It will play a foundational role in the move toward greater continuity in our health system. Come see how, and learn what you need to know to get your PCN and practices ready.

LEDUC ROOM

PATIENTS AT THE HEART OF CONTINUITY: TWO UPDATES, ONE STOP

Jody Pow, Senior Data Manager & Lead, Health Quality Council of Alberta
Roland Simon, Lead, Health System Analytics, Health Quality Council of Alberta
Dr. Christine Luelo, Medical Director, South Calgary PCN
Judy Birdsell, IMAGINE Citizens Collaborating for Health

Two updates, one stop. Join this session for informative updates from two organizations that hold patients at the heart of continuity. The HQCA team will share two valuable tools for quality improvement: the Primary Health Care Panel Reports and the Primary Care Patient Experience Survey.

Our guests from IMAGINE Citizens Collaborating for Health will share recommendations from the recent Primary Health Care Engagement Project and expand on what they learned from Albertans around attachment and continuity.

Join us to learn how to access detailed information about the utilization patterns, demographics and health status of your patients and their perspective on what can be improved!

FRIDAY

● FEB. 23, 2018



12:15 - 1:15 PM

LUNCH

1:15 - 2:15 PM

**INFORMATIONAL CONTINUITY:
RIGHT DATA TO THE RIGHT PEOPLE
AT THE RIGHT TIME**

Dr. Heidi Fell, Chair, Informatics Coordinating Committee

Michael McDermott, Project Manager, Primary Care Data
in Netcare, Alberta Health

Barbra McCaffrey, EMR Lead, Alberta Medical Association

Informational continuity is one of the three dimensions of continuity. In this panel discussion, our guests will compare the current state of informational continuity in Alberta and the possibilities for the future. After this session, the audience will be able to recognize the information management and information technology assets in Alberta that will support what is currently in place, such as the Community Information Integration initiative. Participants will be able to identify how zones, PCNs and family physicians can contribute to informational continuity in Alberta.

FRIDAY

CONCURRENTS

2:30 - 3:30 PM

MAN/SASK ROOM

LEADING INTEGRATION: THE NEW FRONTIER

Julie Schellenberg, Executive Director,
Primary Health Care Integration &
Innovation

BRITISH COLUMBIA ROOM

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SESSION DESCRIPTIONS ON PAGE 5 & 6.

FRIDAY

● FEB. 23, 2018

3:30 - 5:00 PM

MANITOBA/SASKATCHEWAN
ROOM

PHYSICIAN
IN-CAMERA

This session is for physicians only. Please remember to take all personal items with you when leaving the room.

BRITISH COLUMBIA
ROOM

NETWORK OF EXECUTIVE
DIRECTORS MEETING

Open to all PCN executive directors.

NETWORKING RECEPTION TO FOLLOW.



SATURDAY

• FEB. 24, 2018

7:30 - 8:00 AM

BREAKFAST

8:00 - 9:00 AM

**PRIMARY HEALTH CARE OPIOID
RESPONSE INITIATIVE**

Dr. Bill Hnydyk, Medical Advisor, Primary Care Opioid Response Initiative, Alberta Medical Association

Shannon Berg, Executive Director, Primary and Community Health, Alberta Health

Dr. Christina (Tina) Korownyk, Medical Advisor, Patient Experience Evidence Research, Primary Care Opioid Response Initiative

Tackling the opioid crisis in Alberta will require new approaches and an immediate response of the entire health system to change the trajectory of this crisis. In this session, our panelists will uncover the essential role PCN Zonal Committees will have in planning, designing and implementing the key deliverables within their zone. Additionally, our guests will provide an overview of the Opioid Crisis in Alberta and practical information about the response initiative. The session will detail tools and resources that will be developed to support capacity building for primary care response.

SATURDAY

• FEB. 24, 2018

9:00 - 10:00 AM

**PROVINCIAL AND ZONE
PCN COMMITTEE UPDATE**

Darren Joslin, Director Primary, Community Policy and Innovation, Primary and Community Health Branch, Health Service Delivery Division, Alberta health

Reverdi Darda, Change Consultant, PCN Governance Implementation, Primary and Community Health Branch, Health Service Delivery Division, Alberta Health

Receive an update of the Provincial and Zone PCN committee progress as well as hear reflections from a few of the Zone Dyads on the process and insights on the opportunities.

10:00 - 10:15 AM

COFFEE BREAK

10:15 - 11:45 AM

PHYSICIAN IN-CAMERA

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11:45 - 12:00 PM

LUNCH SERVICE

SATURDAY

• ZONAL MEETINGS

12:00 - 2:30 PM

**MAN/SASK
ROOM**

EDMONTON ZONE

**BRITISH COLUMBIA
ROOM**

CALGARY ZONE

**ALBERTA
ROOM**

CENTRAL ZONE

**YUKON
ROOM**

NORTH ZONE

**LEDUC
ROOM**

SOUTH ZONE

THANK YOU AND SAFE TRAVELS!

