

Panels in CPAR

Wolf

A patient panel is a set of patients that have established relationships with a primary provider. There is an implicit agreement that the identified physician or nurse practitioner and team will provide comprehensive, longitudinal primary care.

With that in mind, a Central Patient Attachment Registry (CPAR) panel of patients can be thought of as:

- that group of patients for whom you:
 - provide comprehensive longitudinal care and consider that you “quarterback” their care, and:
 - wish to:
 - declare yourself to the rest of the health care system as their primary provider, or as a partner in their primary care team in Alberta Netcare (beginning in June 2021 a patient’s CPAR attachments will display in their Netcare record)
 - receive [eNotifications](#) of events at AHS facilities such as ER discharges, inpatient admissions and discharges, and day surgery discharges

Some useful resources for additional information on panels:

[Guide to Panel Identification](#)

and

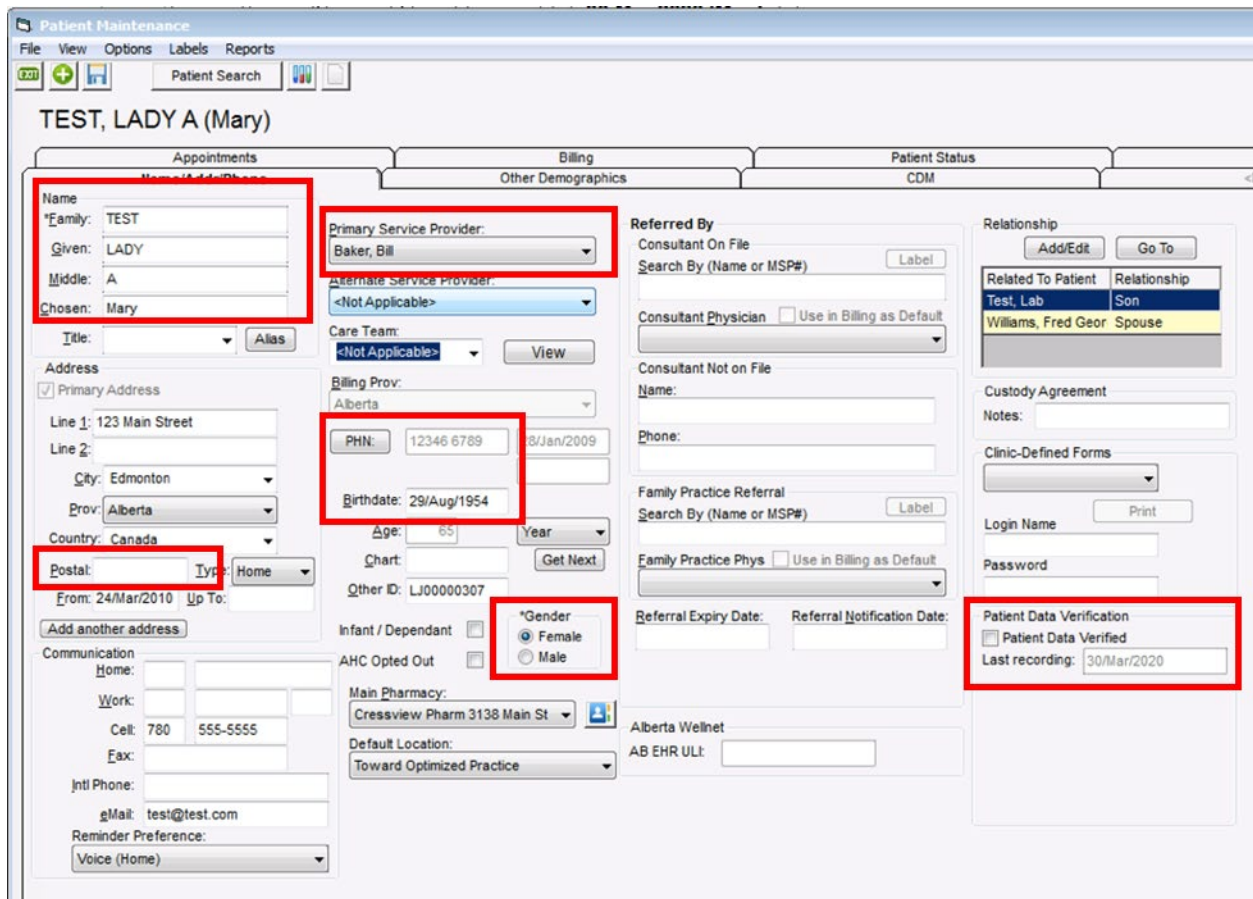
[ACTT Panel and Continuity Resources](#)

How to panel for CPAR in Wolf

In the demographic area of the patient chart the basic information that is needed for patient panel identification for CPAR is:

Full Name	Primary Provider	Patient Status (Active or
Date of Birth	Confirmation Date (“Patient Data Verification”)	Inactive)
Gender	Alberta Health Care # (PHN)	· Status Date





Patient Maintenance
File View Options Labels Reports
Patient Search

TEST, LADY A (Mary)

Name
*Family: TEST
Given: LADY
Middle: A
Chosen: Mary

Address
Line 1: 123 Main Street
Line 2:
City: Edmonton
Prov: Alberta
Country: Canada
Postal: [red box] Type: Home
From: 24/Mar/2010 Up To:

Primary Service Provider: Baker, Bill
Alternate Service Provider: <Not Applicable>
Care Team: <Not Applicable> View
Billing Prov: Alberta
PHN: 12346 6789 8/Jan/2009
Birthdate: 29/Aug/1954
Age: 65 Year
Chart: [red box] Get Next
Other ID: LJ00000307

Referred By
Consultant On File
Search By (Name or MSP#) [Label]
Consultant Physician Use in Billing as Default
Consultant Not on File
Name:
Phone:
Family Practice Referral
Search By (Name or MSP#) [Label]
Family Practice Phys Use in Billing as Default
Referral Expiry Date: Referral Notification Date:

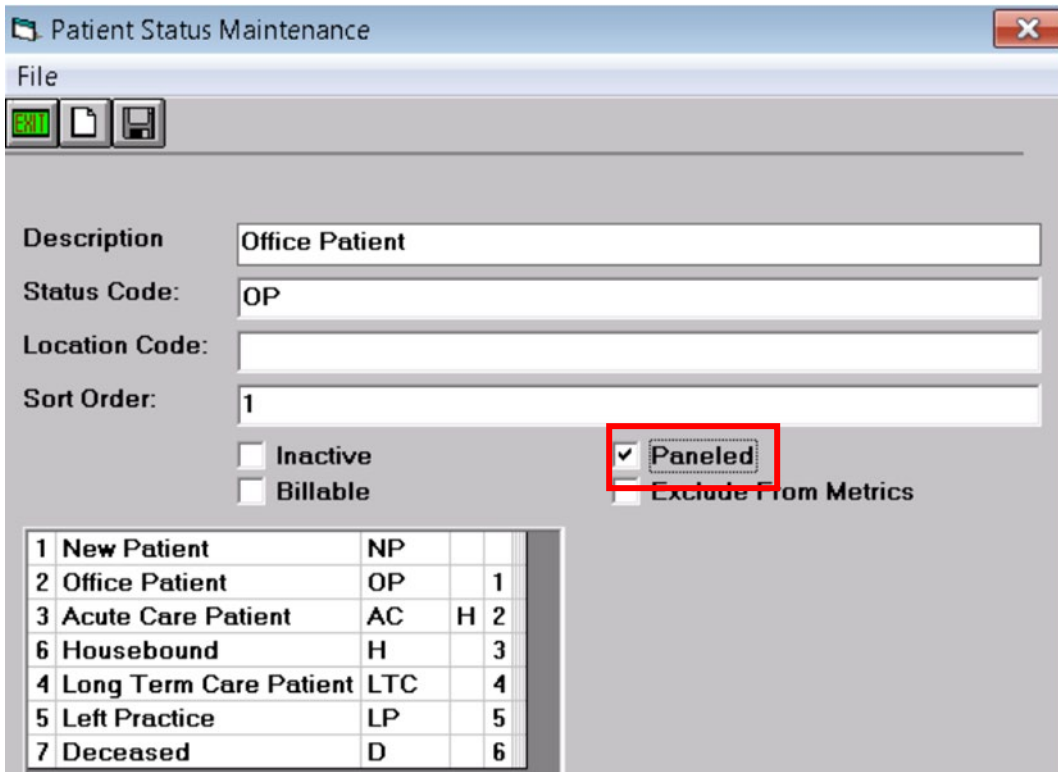
Relationship
Add/Edit Go To
Related To Patient Relationship
Test, Lab Son
Williams, Fred Geor Spouse
Custody Agreement
Notes:
Clinic-Defined Forms
Login Name Print
Password
Patient Data Verification
 Patient Data Verified
Last recording: 30/Mar/2020

Gender
*Gender
 Female
 Male

Main Pharmacy: Cressview Pharm 3138 Main St
Default Location: Toward Optimized Practice
Alberta Wellnet
AB EHR ULT:

- In the "Patient Data Verification" fields: the checkbox must be checked and there must be a date in the "Last recording:" field.
- The patient's status must be one that the clinic chooses for CPAR. Wolf has new functionality in "Patient Status Maintenance" to designate statuses as CPAR recognized. The checkbox beside "Paneled" should be checked for every status that is CPAR appropriate:





The screenshot shows a software window titled "Patient Status Maintenance". It contains several input fields and checkboxes. The "Description" field is set to "Office Patient", "Status Code" is "OP", "Location Code" is empty, and "Sort Order" is "1". There are checkboxes for "Inactive", "Billable", "Paneled" (which is checked and highlighted with a red box), and "Exclude From Metrics". Below these fields is a table with patient status information.

1	New Patient	NP		
2	Office Patient	OP		1
3	Acute Care Patient	AC	H	2
6	Housebound	H		3
4	Long Term Care Patient	LTC		4
5	Left Practice	LP		5
7	Deceased	D		6

Some useful resources on setting demographic information in your EMR:

[The Wolf EMR CII and CPAR Online Guide](#)

and

[The TELUS Wolf Guide for Patient's Medical Home](#)

Five Key Changes in Behaviors at the Practice

1. Regularly confirm that both you and the patient consider that you are "quarterbacking" their care
2. Record the confirmation in the EMR in the "Patient Data Verified" field with a date
3. Maintain & review the panel list at regular intervals
4. Utilize the panel list to plan care delivery
5. Submit the panel list to CPAR (once registered, TELUS uploads automatically on the 10th of the month)

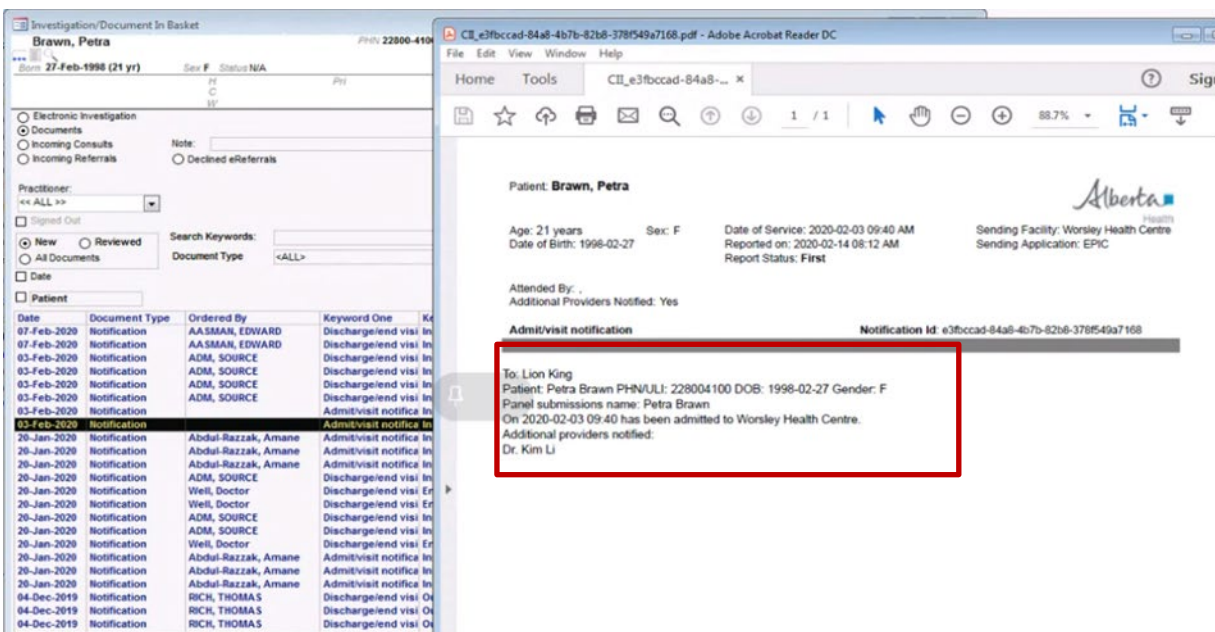


eNotifications in your Wolf EMR

Uploading your paneled patients to CPAR enables routing of eNotification alerts to your EMR inbox when one of your paneled patients has an event at an AHS facility. eNotifications are sent for:

- Emergency room discharges and left without being seen
- Inpatient admissions and discharges
- Day surgery discharges

eNotifications are received by the clinic twice daily and you can view the document from your In Basket:



The screenshot shows the 'Investigation/Document In Basket' interface for patient Brawn, Petra. The left pane shows a list of notifications with columns for Date, Document Type, Ordered By, and Keyword One. The right pane shows a detailed view of an 'Admit/visit notification' for patient Petra Brawn, PHNUJI: 228004100, DOB: 1998-02-27, Gender: F. The notification text includes: 'To: Lion King', 'Patient: Petra Brawn PHNUJI: 228004100 DOB: 1998-02-27 Gender: F', 'Panel submissions name: Petra Brawn', 'On 2020-02-03 09:40 has been admitted to Worsley Health Centre.', and 'Additional providers notified: Dr. Kim Li'. The notification ID is e3fbccad-84a8-4b7b-82b6-378f549a7168.

Date	Document Type	Ordered By	Keyword One
07-Feb-2020	Notification	AASMAIL, EDWARD	Discharge/end visi In
07-Feb-2020	Notification	AASMAIL, EDWARD	Discharge/end visi In
03-Feb-2020	Notification	ADM, SOURCE	Discharge/end visi In
03-Feb-2020	Notification	ADM, SOURCE	Discharge/end visi In
03-Feb-2020	Notification	ADM, SOURCE	Discharge/end visi In
03-Feb-2020	Notification	ADM, SOURCE	Discharge/end visi In
03-Feb-2020	Notification	ADM, SOURCE	Admit/visit notifica In
03-Feb-2020	Notification	ADM, SOURCE	Admit/visit notifica In
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
20-Jan-2020	Notification	ADM, SOURCE	Discharge/end visi In
20-Jan-2020	Notification	Weil, Doctor	Discharge/end visi Er
20-Jan-2020	Notification	Weil, Doctor	Discharge/end visi Er
20-Jan-2020	Notification	ADM, SOURCE	Discharge/end visi In
20-Jan-2020	Notification	ADM, SOURCE	Discharge/end visi In
20-Jan-2020	Notification	ADM, SOURCE	Discharge/end visi In
20-Jan-2020	Notification	Weil, Doctor	Discharge/end visi Er
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
20-Jan-2020	Notification	Abdul-Razzak, Amane	Admit/visit notifica In
04-Dec-2019	Notification	RICH, THOMAS	Discharge/end visi Oe
04-Dec-2019	Notification	RICH, THOMAS	Discharge/end visi Oe
04-Dec-2019	Notification	RICH, THOMAS	Discharge/end visi Oe

Team members with access to the inbox can see the eNotifications and responding can be teamwork. The eNotification includes basic information:

- Pt demographics
- Facility location
- Date/time
- Attending provider
- Admission reason (if available)
- Additional providers notified (if multiple providers have identified the patient on their CPAR panel).

It is important to check Alberta Netcare for additional information about the encounter before following up with the patient.



The notice remains in the document tab of the patient chart and is coded with:

- Date: Date the event occurred
- Document Type: Notification
- Keyword One: Admission or Discharge
- Keyword Two: Inpatient, Outpatient or Emergency
- Keyword Three: Facility (e.g., Daysland Health Centre)

About Deceased Patients

The notice will include a deceased notification next to the patient's name if the information is available in the data feed from the AHS facility's Admission, Discharge Transfer (ADT) system. If the data includes both the patient name and the date of death, both will be displayed: Patient Name (Deceased: YYYY-MM-DD). If the ADT data does not include a date of death, then only the deceased notification will be shown: Patient Name (Deceased). ANP can be checked in the meantime to see if a death has been recorded by the AHS facility. Once the death has been registered with Vital Statistics, the date of death will be shown on the CPAR demographic mismatch report after the next panel submission.

At the clinic mark the patient as deceased in Patient Maintenance by changing the Patient Status so the patient will not load to CPAR in the next monthly upload.

More Panel Resources:

Additional resources are available for clinic team members maintaining the panel on the [Panel Resources](#) page.

The [Panel Readiness Checklist](#) is a valuable tool to determine if your clinic is panel ready before participating.

