



The Right Information at the Right Time to the Right Team

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Disclosure of Financial Support

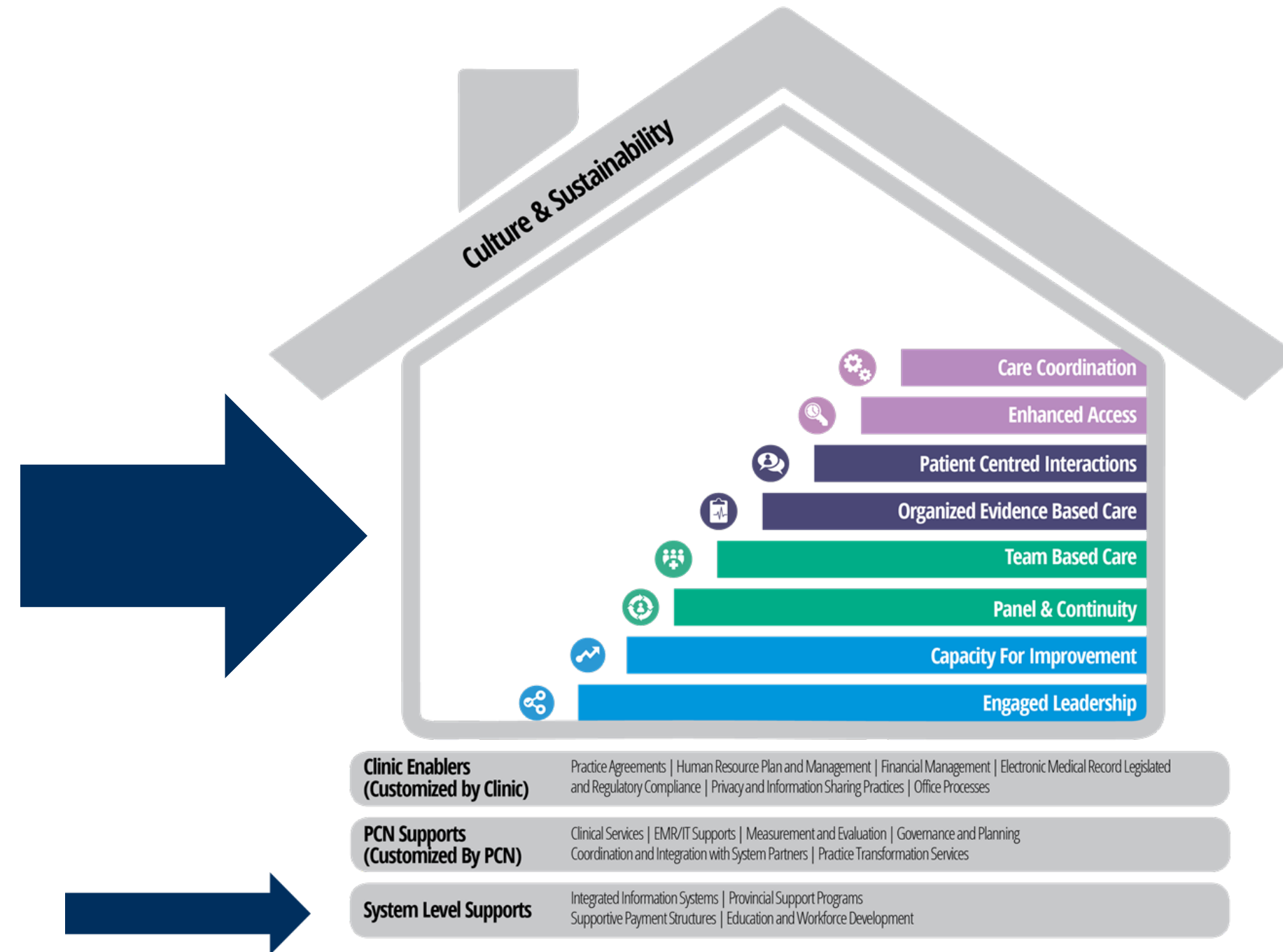
This program has not received
any financial or in-kind support.



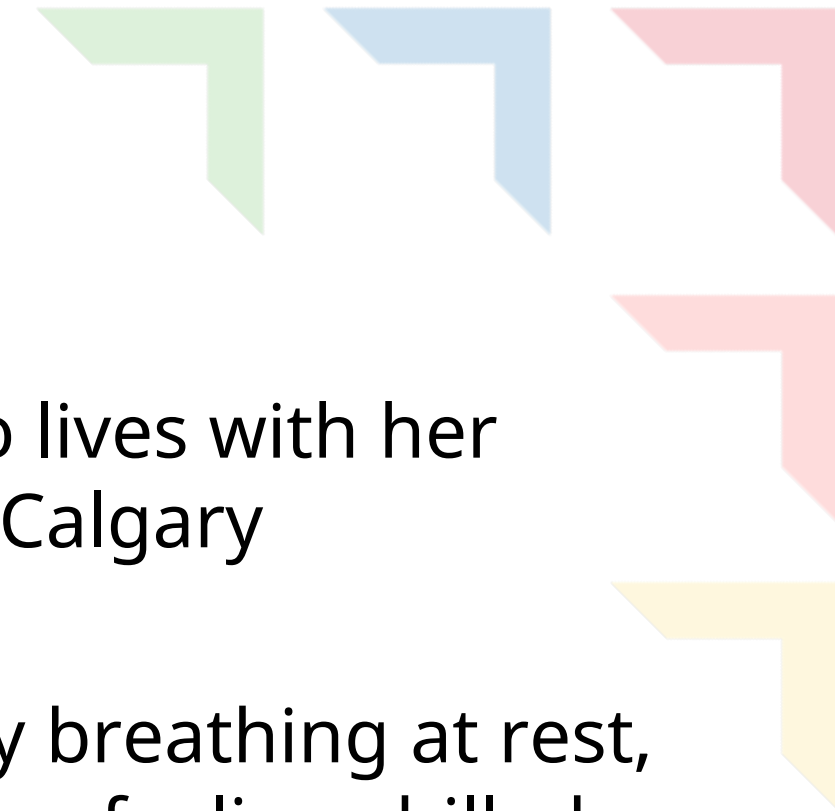
Mitigating Potential Bias

- The scientific planning committee has contributed to the consideration of learning needs, the determination of learning objectives, the development of program content, and the choice of speakers or presenters.
- No sponsorship funds have been received.
- The scientific planning committee has reviewed the content of the presentations and ensured that content presented is evidence-based and free of undue influence.

Patient's Medical Home



Meet Mel



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- A 60 year old female who lives with her daughter just outside of Calgary
- Mel experiences difficulty breathing at rest, forgetfulness, mild fatigue, feeling chilled, and has limited mobility.
- She requires a well-balanced team-based support throughout her health care journey.

At the clinic



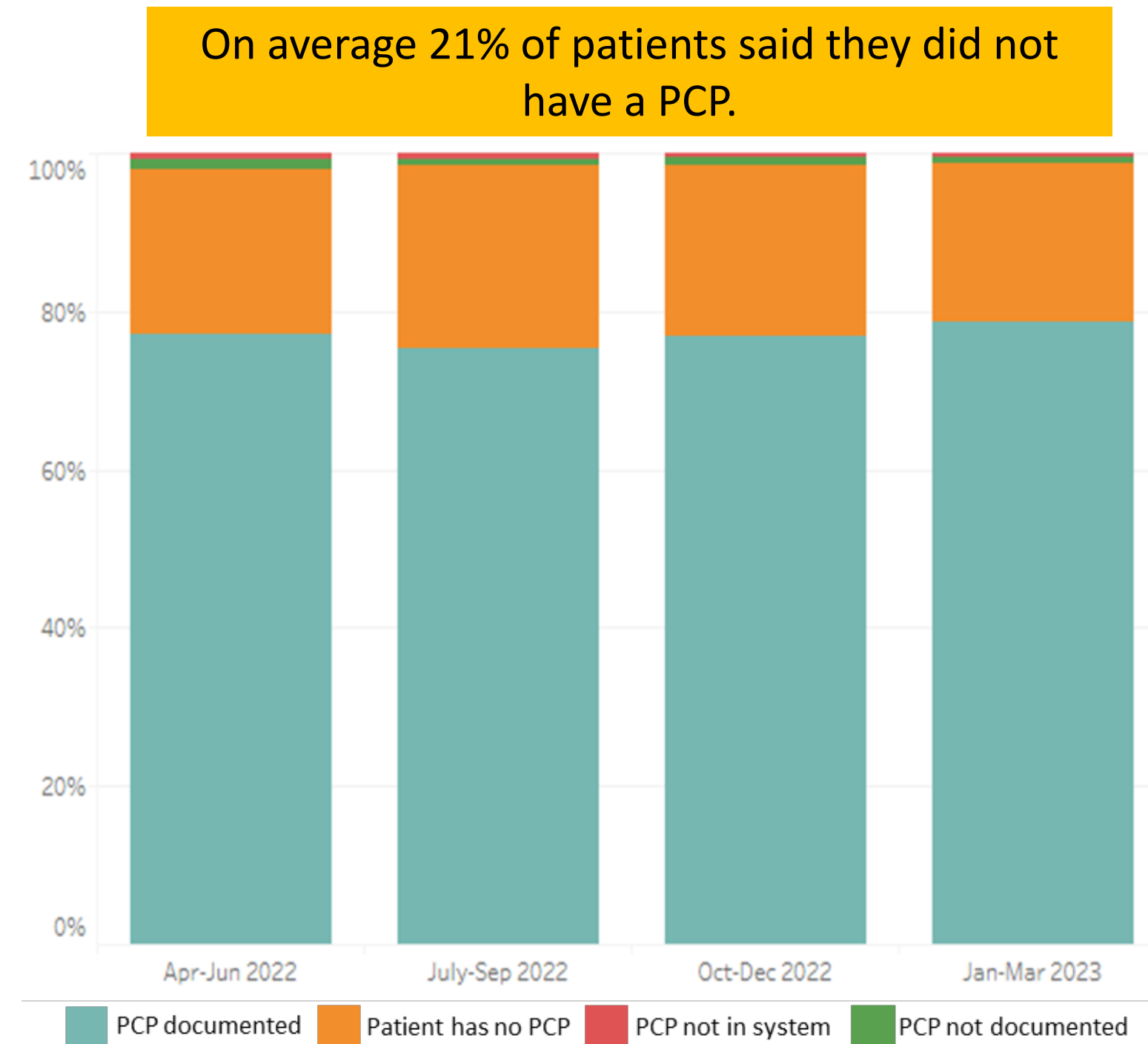
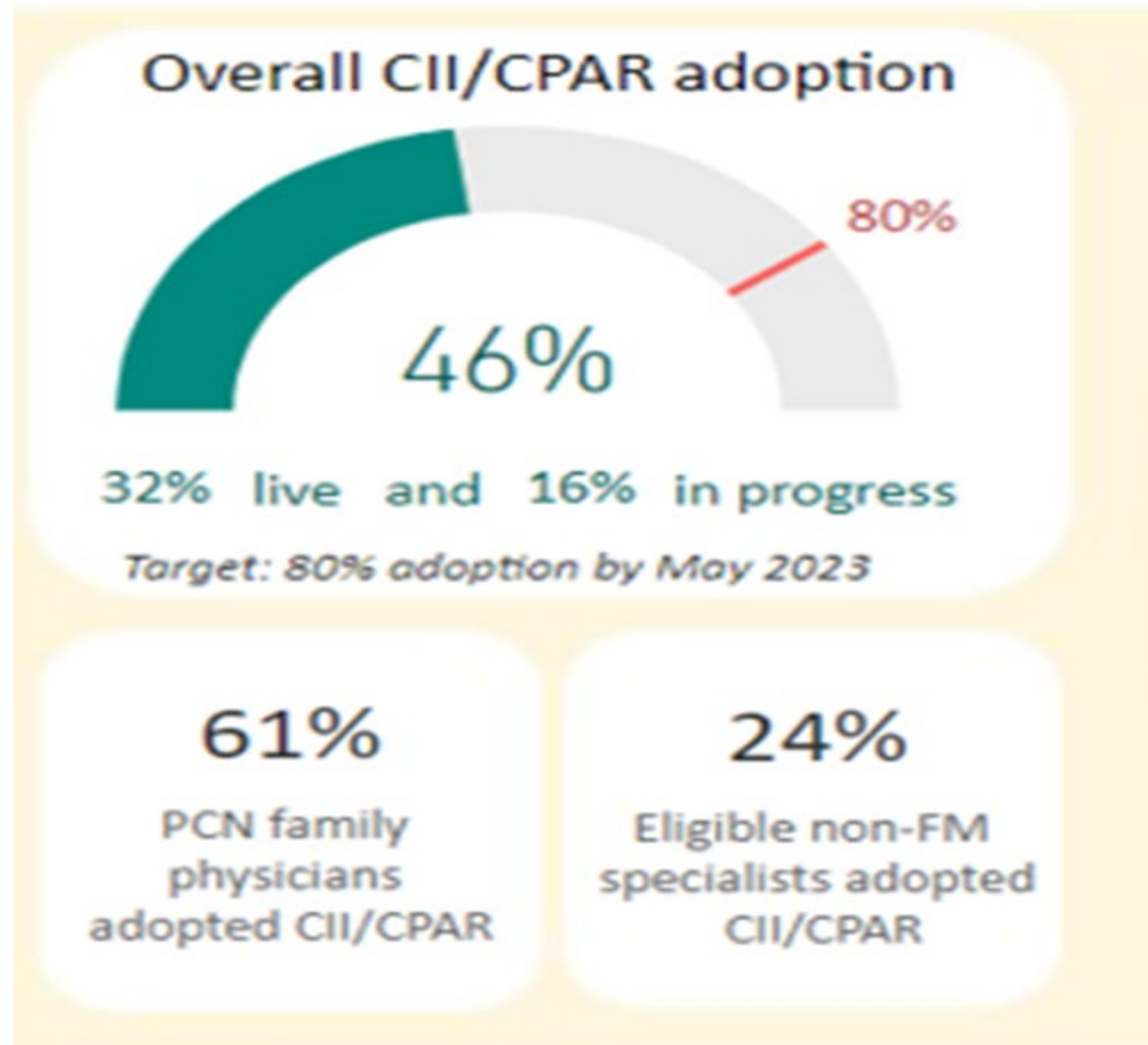
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Emergency Department



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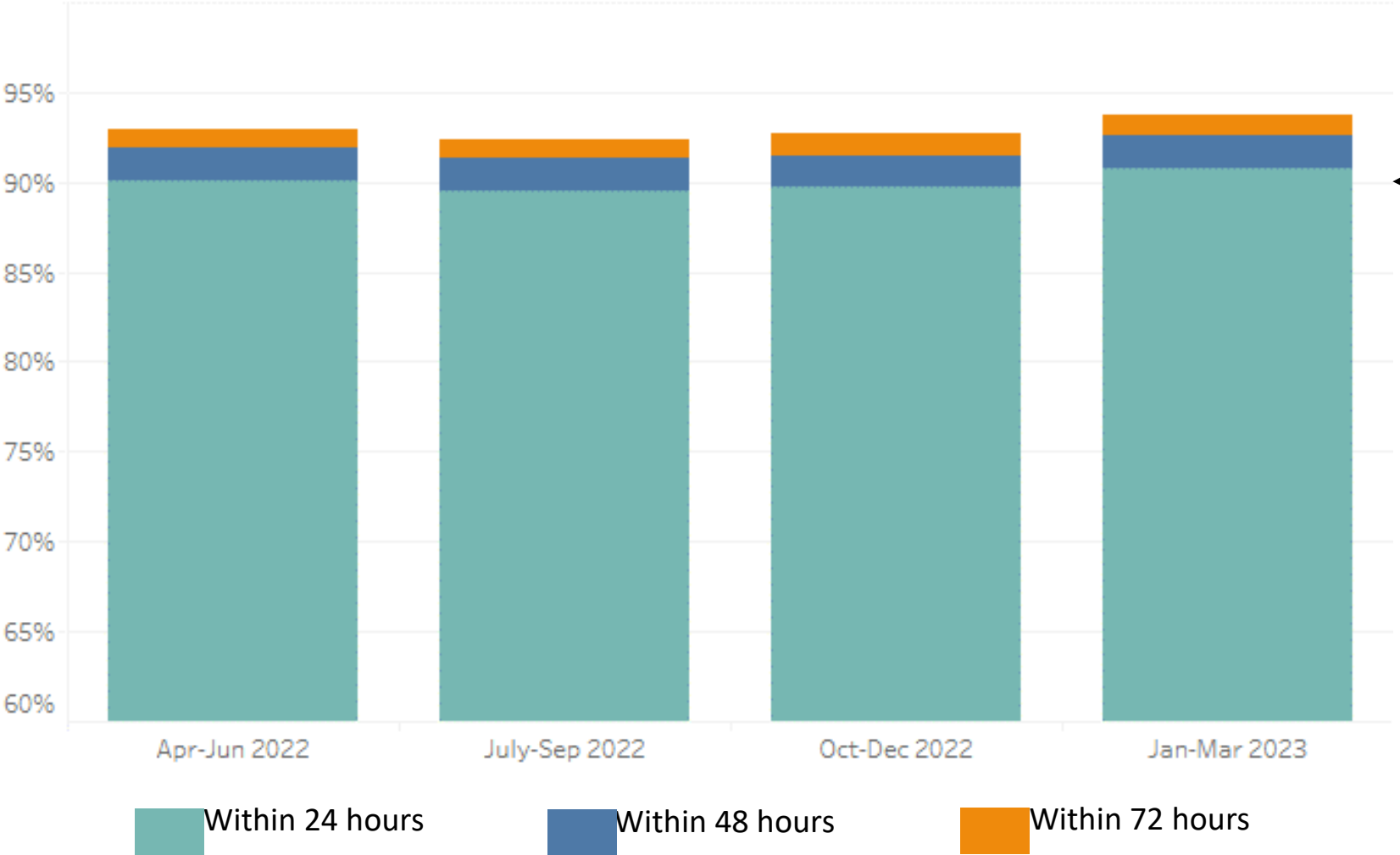
Numbers don't lie!



...In the Hospital

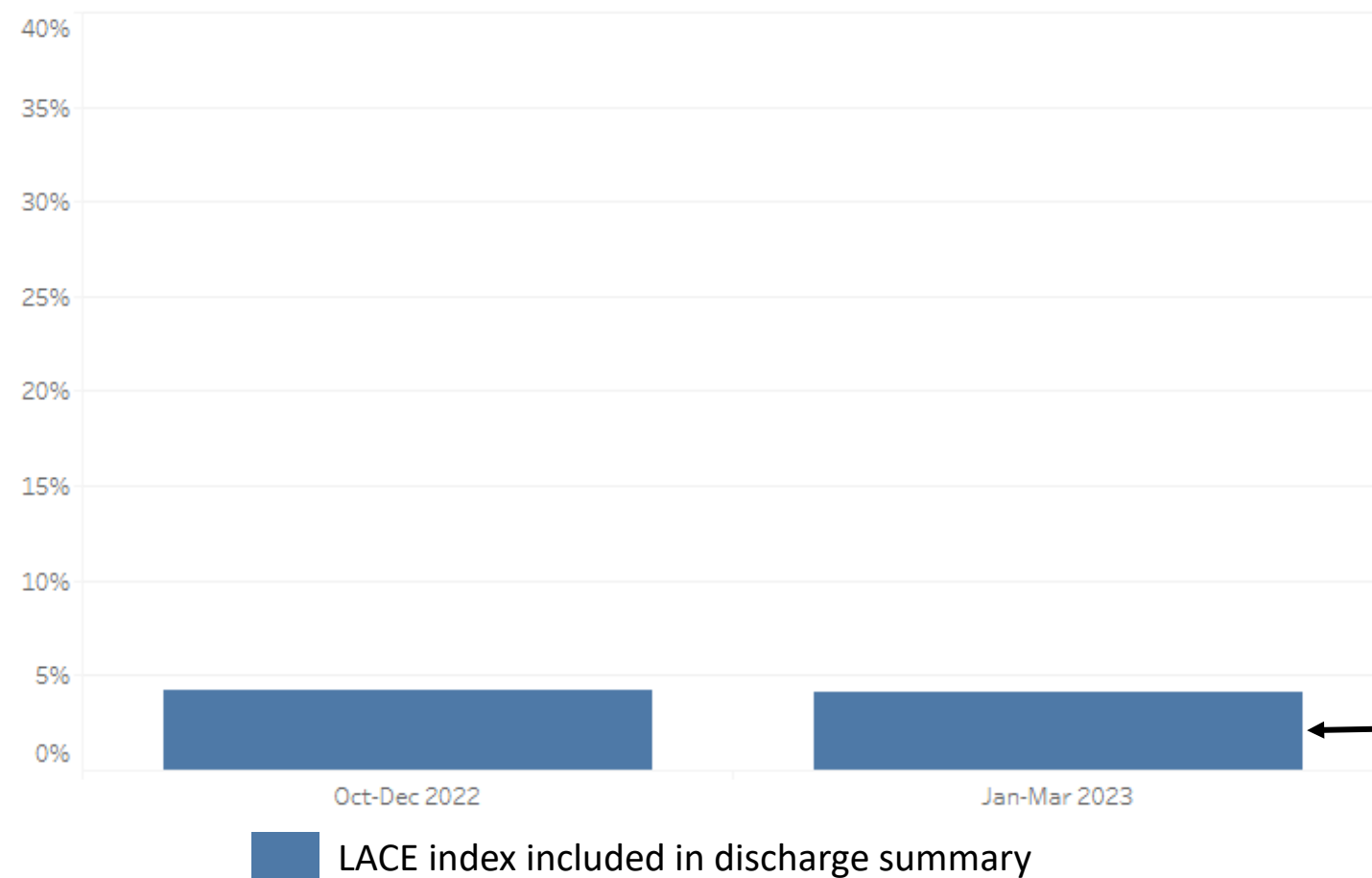


Timeliness of completion of a discharge summary (n=95,108).



On average 90% of all discharge summaries were signed within 24 hours, 91% within 48 hours and 93% within 72 hours of discharge.

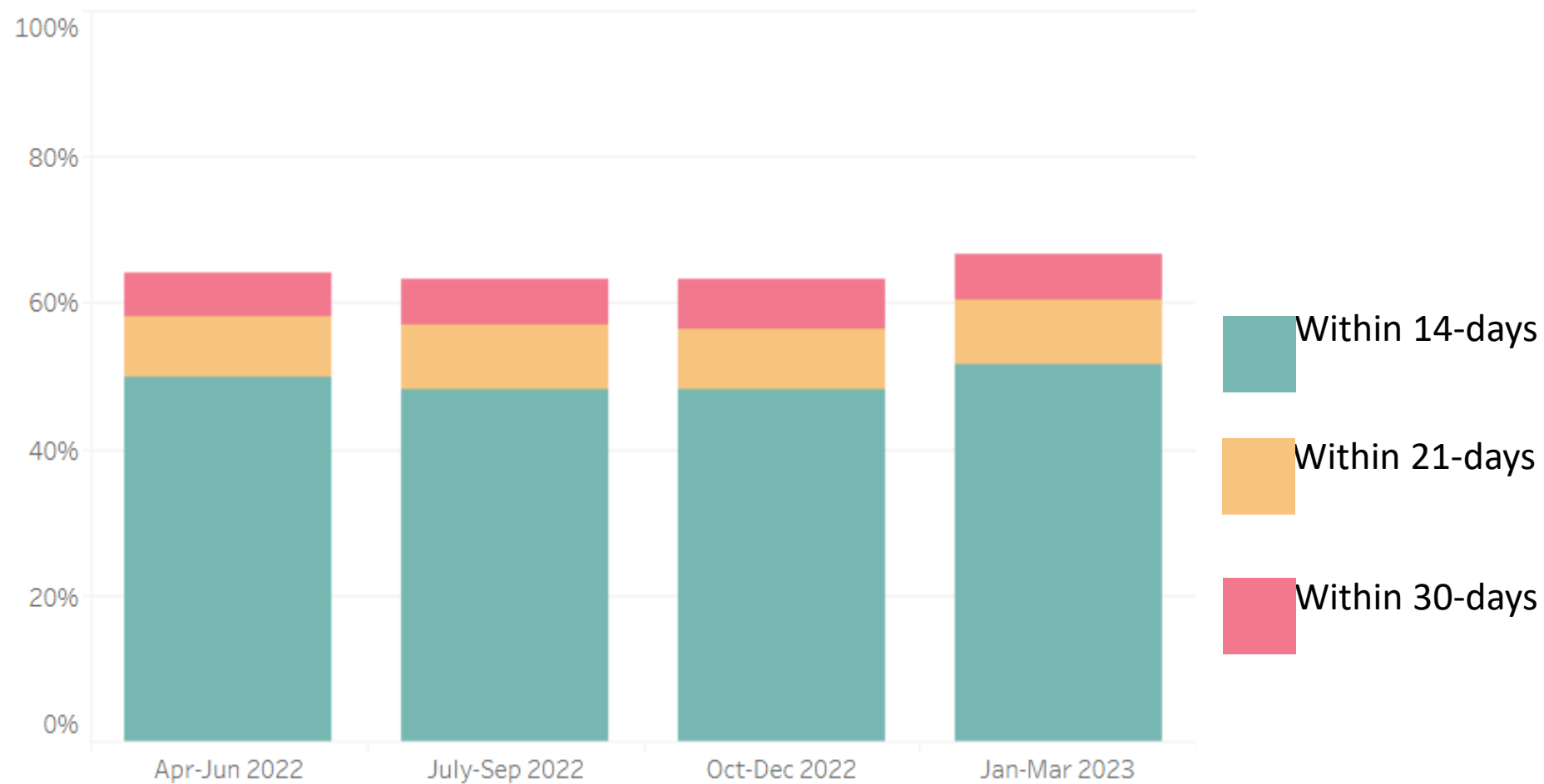
LACE Readmission Risk Index included in the discharge summary (n=46,062)



LACE index was included in less than 5% of all discharge summaries.

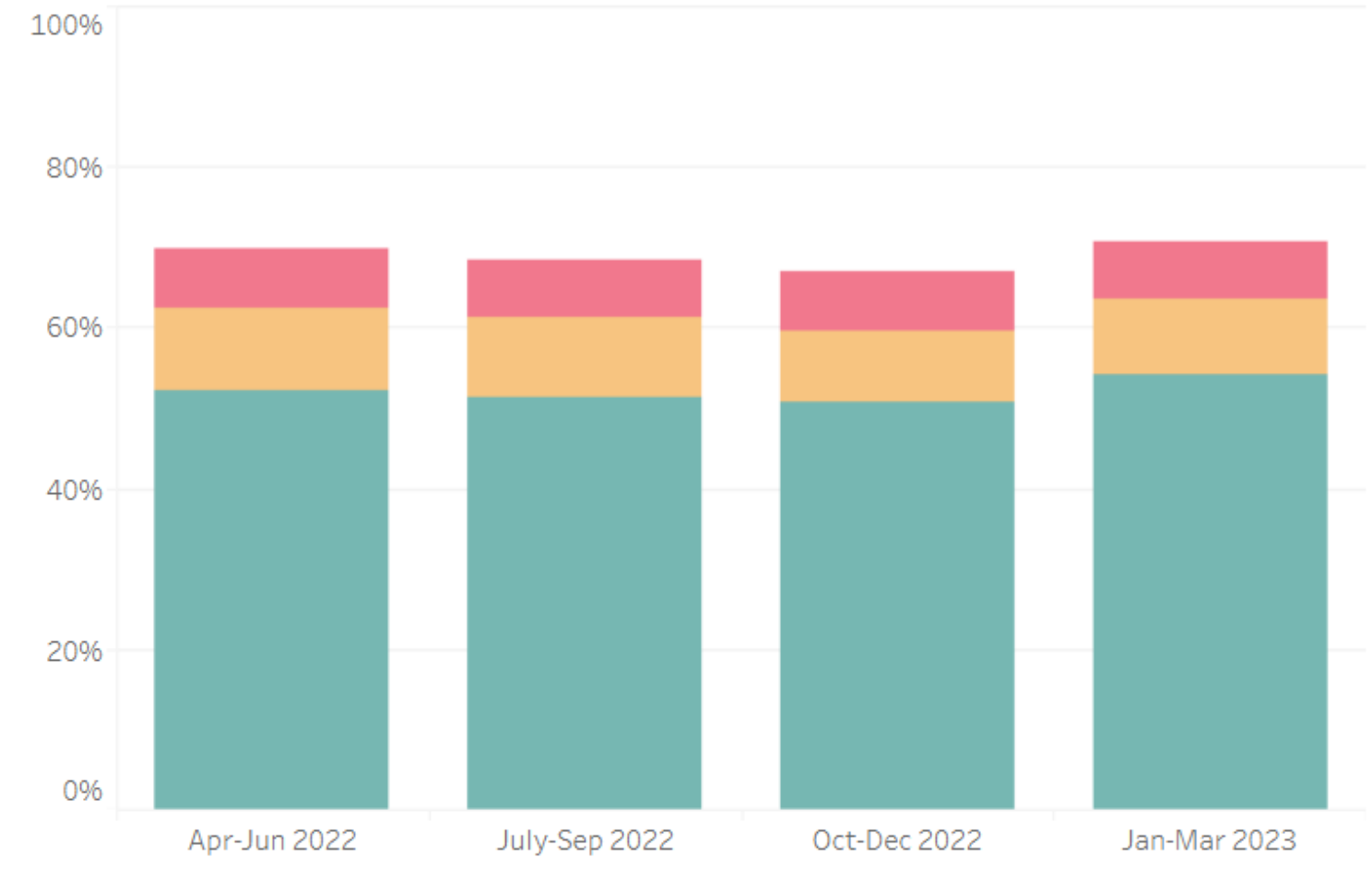
Primary care physician follow-up after hospital discharge for moderate-risk (n=30,029) and high-risk (n=22,669) discharges.

Moderate Risk Discharges



On average 62% of moderate risk discharges are being followed up in primary care within 21 days.

High Risk Discharges



On average 53% of high discharges are being followed up in primary care within 14 days.

Back at the clinic



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One year later



Calls to Action



What is one thing you can do differently in your practice/clinic/PCN after this workshop?

What is one resource you will look into after this workshop?

Tell two friends!



Thank you
for attending