

Network Session Summary

Session Topic:	Quality Improvement: A Practical Approach
Session Date:	June 1, 2022
Session Hosts:	Dr. Van Nguyen, Dr. Janet Craig & Angille Heintzman
Session Objectives:	<p>At the end of this webinar, you will be able to:</p> <ul style="list-style-type: none"> • Explain the ‘Model for Improvement’ and how it can guide quality improvement in a clinic. • Describe examples of how a quality improvement approach can make clinic processes more efficient, effective and/or patient-centered.

Recommended Resources:

- [Sequence to Achieve Change](#)
- [The Model for Improvement and PDSA Worksheet](#)
- [Physician Practice Improvement Program \(PPIP\)](#)

Session Highlights & Themes:

Leverage the data sources you have available

- e.g. HQCA data, data in your EMR

Sequence to Achieve Change

Model for Improvement

- Setting an aim
- Measure over time
- Ways of measuring – simple tick sheet, run charts, etc.

QI tips

- Start small
- Do things you’re passionate about

PDSA and guiding principles

- Plan – Do – Study – Act
- Adopt, adapt, abandon
- Test small and build knowledge sequentially
- Collect data over time
- Include a range of conditions for testing

Practice Facilitators – use them!

- Clinics are 2.76 times more likely to implement change if a PF is utilized

Breakout discussions

- What are some lessons you have learned from trying to make changes in your clinic?
- If you have tried the Model for Improvement, what tips do you have for your colleagues?



Session Statistics

Total Physician Participants	North Zone Physician Participants	Edmonton Zone Physician Participants	Central Zone Physician Participants	Calgary Zone Physician Participants	South Zone Physician Participants	PCNs Represented
20	10	3	1	3	3	12

*Total Physician and Practice Facilitator Participants: 80