Network Session Summary

Session Topic:	Transitions in Care
Session Date:	May 26, 2021
Session Hosts:	Dr. Heather La Borde, Dr. Linda Slocombe & Michele Hannay
Session Objectives:	At the end of this webinar, you will be able to: • Explain what the H2H2H guideline means for primary care providers and the patients they care for. • Describe the 6 H2H2H 'leading operational practices', including the roles of acute care and primary care. • Plan your own approach for engaging peers in H2H2H.

Recommended Resources:

[Home to Hospital to Home Transitions Guideline](#)

Session Highlights & Themes:

We already have CII/CPAR that provides a 'technological' aspect of transitions of care. H2H2H provides a guideline for how the healthcare system can work together and use that technology effectively to ensure patients have optimal care and don't fall through the cracks.

The guideline was developed based on evidence and literature and through the engagement of over 750 Alberta stakeholders, including PCNs, AHS Zone Operations, SCNs and PCPs. All zones and practice settings were represented by these stakeholders. Fifteen patient/family advisors were also involved.

The guideline is made up of 6 leading operational practices that together help patients successfully transition from home to hospital to home: confirming of the primary provider, admit notification, transition planning, referral & access to community supports, transition care plan, follow-up to primary care. Each has aspects that acute care is responsible for and aspects that primary care is responsible for.

Patient's Medical Home elements like panel, continuity, access and (especially) teamwork are critical for the successful implementation of the guideline in primary care clinics.

Session Statistics

Total Physician Participants	North Zone Physician Participants	Edmonton Zone Physician Participants	Central Zone Physician Participants	Calgary Zone Physician Participants	South Zone Physician Participants	PCNs Represented
31	13	5	2	9	2	22